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[www.greggcomm.com](http://www.greggcomm.com)

## The Unbiased, Experienced Communications Consultant Your Company Needs!

When it comes to telecommunications solutions, Gregg Communications is a trusted advisor who saves you time & money, while offering consistent support in delivering the best solution for your business.

### WHITE GLOVE SERVICE

- We participate in all of your calls and interactions with the provider
- Our technical team has thorough knowledge of the products we offer
- We train the end user directly to ensure that every team member comprehends and performs best practices
- We make sure you get every last ounce of performance and the full value of the product you purchased

### UNPARALLELED CUSTOMER SUPPORT

We don't just prioritize the initial customer experience. Our customer support is ongoing and unrivaled:

<b>99%</b> Cloud client retention rate	<b>75+</b> Clients were unhappy with their last vendor's service and came to us for maintenance	<b>93.21%</b> Externally verified Net Promoter Score compared to industry average of 32	<b>66</b> consecutive quarters that our NPS score has exceeded 90
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### VENDOR-NEUTRAL RECOMMENDATIONS THAT SAVE YOU MONEY

"Gregg Communications worked with us to propose exactly what we needed rather than what would necessarily bring them the biggest payoff!"

- Pierre Gregoire, Library Director, Frankfort Public Library District

### OUR EXPERT SOLUTION'S RESEARCH SAVES YOU TIME

"Gregg Communications was a key contributor in assisting us in finding the right product and the right organization that not only met, but also exceeded our needs and expectations."

- Jay Carino, Vice President of Member Services, Association of Nutrition & Foodservice Professionals

### WE STAY WITH THE PROJECT

"Gregg Communications not only was an integral part of researching and guiding us through the phone project, but they also stayed with us through the actual day of transition to the new platform. They were essential to our smooth transition; we couldn't have done it without them!"

- Ivie Cohn, Firm Administrator, Chicago Law Partners

### PHONE SYSTEMS WITH PREDICTABLE COSTS

"Gregg was able to provide several options for us to choose from when evaluating a new system and only recommended the best of breed of manufacturers, which allowed us to select the right cloud phone system for all of our business needs."

- Jason Bunger, System Administrator/Telecom, Seko Logistics

*For more information, contact Dave LeTourneau at [dletourneau@greggcomm.com](mailto:dletourneau@greggcomm.com).*